

Portal User Guide: Registering as a ZEV trader admin user



Introduction

The purpose of this guide is to walk you through the process of registering as a ZEV trader admin user for the Zero Emissions Vehicle (ZEV) Subsidy program, setting up bank details and adding standard users to your account.

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1.1

Automated invitation email

Click the link in the welcome email to begin the registration process.

Zero Emissions Vehicle (ZEV) Subsidy

Solar Victoria

We're pleased to invite you to register with Solar Victoria on the Solar Victoria portal.

Solar Victoria delivers the Solar Homes, Solar for Business, Home Heating and Cooling Upgrades and the Zero Emissions Vehicle (ZEV) Subsidy programs.

We look forward to working with you. To confirm your status as a participant, you will need to click on the link below, then complete and submit your registration.

Click here to register

For participants in our solar programs: if you haven't already done so, you will need to achieve Clean Energy Council Code of Conduct Approved Solar Retailer status by the notified date, then register with us.

Any questions?

For more information, visit our website at <u>solar.vic.gov.au</u> or contact us by emailing <u>enquiries@team.solar.vic.gov.au</u> or calling 1300 376 393, Monday to Friday 8:00 am – 6:00 pm (except public holidays).

Kind regards, The Solar Victoria Team

1.2

Portal log in page

Create a password that conforms with the password rules:

- at least eight characters long
- must have one letter
- must have one number.

	Victoria
Username	
Password	
•••••	
	Log In
Remember me	
Forgot your Password?	

1.3

Accept terms and conditions

Check the tick boxes to acknowledge acceptance of terms and conditions.



1.4

Add bank account details

Some fields will be pre-filled.

Enter BSB, bank account number and other details into the corresponding fields.

Only admin users have access to edit bank details and other fields.

tes	Remaining		My De	alership Activ	vity	
	Te	rms, Condi	tions and E	Bank Detai	ls	
		Please	enter bank d	etails		
1	* BSB					1
	*Bank name					1
ĺ	ANZ					1
•	*Bank Account Num	nber				1
	999999					1
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ſ	ZEV Dealer					i
_						-
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	Date of Or	Expiry Date 🗸	Eligible ZE 🗸	Created By 🗸	Created D 🗸	0

1.5

Add other account details

The legal entity name should be that of the legal entity and ABN of the LMCT. This is the 'ZEV trader.'

The account name should be the authorised dealer. This is the 'trading name' that is approved by Solar Victoria to participate.

The address should be the trading address of the authorised dealer location.

Account Name 20 Dealer Ensing Parick O Brien 20 Dealer 20 Deale	Legal Entity Name Status Registere	d	Scheme Status				
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Account Summary Address Information Illing Address Shipping Address	ZEV Dealer	1	Industry				
Address Information Shipping Address Shipping Address	 Account Summary 						
Billing Address Shipping Address	 Address Information 						
	Billing Address		Shipping Address				

1.6

Set up multiple accounts for one legal entity

You can set up multiple accounts for the same legal entity ('ZEV trader') – one for each different dealer trading name, where the legal entity has multiple trading names approved for participation.

You can also provide the same bank and ABN information for the multiple trading name accounts.

After completing bank account details, an auto email will be sent to you confirming your registration.

Legal Entity Name Status Registered	Scheme Status		
Account Name ZEV Dealer Testing Patrick O'Brien	Phone	Contacts (4)	New
Shipping Address	Website	Contact Name Title Email Phone	
1		testingzev04112021 chunkit.chung+10123	
v Bank Dotails		testingzev04112021 chunkitdelwp+11042	
		testingfirstname041 chunkitdelwp+11042	
Bank BSB Number 012345	Bank Account Name ZEV Dealer	Patrick ZEV Dealer patrick.obrien@delwp	
Bank Name	Bank Account Number		View A
ANZ	999999	/	
 Registration Information 		Files (0)	Add Files
Status	T&C Accepted Date		
Terms & Conditions	T&C Accepted By	☆ Upload Files	
v	Patrick ZEV Dealer Admin	Or drop files	
Account Name ZEV Dealer Testing Patrick O'Brien	Account Owner Chunkit Chuna	Notes (0)	
Type	Parent Account		
1			
Website	Phone	Installation Assignments (0)	
/			
Description	Industry	Applicant (0)	New
Bank BSB Number	Employees		
012345		Accreditations (0)	
Bank Name	Bank Account Number		
Darie Assessed Marrie	Annual Tran	Installations (0)	New
ZEV Dealer	Industry		
Account Summary			
 Address Information 			
Billing Address	Shipping Address		

2. Managing your account

2.1

The home screen

The home screen displays the number of subsidies remaining in the current release, a summary of your dealership's subsidy orders and their status, and a list of orders based on their expiry status.

You can sort every column in this list by clicking the arrow icon.

You can also search data in the list by entering search criteria in the search box \bigcirc to the right.



3. Adding standard users

3.1

Add standard users

Only admin users can add 'New contacts' to operate your account as a standard user.

Standard users see fewer screens and can't enter or edit bank account details or add new contacts.

To add a standard user, go to the 'My account' screen, select 'New contact', complete the fields then 'Save'.

If required as a back-up, admin users can also add other admin users.

Solar Victoria	Home	Orders	Assessment	Completed	My Account	Patrick ZEV Dea
New Contact	ng Patrick	O'Brien				
Legal Entity Name St Re	atus egistered	Scheme Status				
Account Name ZEV Dealer Testing Patrick O'Brien			. [Contacts (4)		New
Phone Shipping Address	ar oria	Hama	Orders	New Contac	Completed	Mu Account
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✓ Bank Details	eale	*Name Salutation None		Email)	
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ZEV Dealer Bank Name ANZ	Patrick	*Last Name				
Bank Account Number 999999		Suffix				
✓ Registration Information	on	* Account Name	Tacting Patrick O'Brian	Phone		
	ls	Title		Mobile		
		Department		Status (D	
		Access Type 🚯		•		
	er				Cancel	Save & New Save

3. Adding standard users

3.2

Standard user confirms registration

When an admin user hits 'save', an auto email will be sent to the new standard user.

Each new standard user then needs to complete the registration process by setting up their own password to log in to the portal.

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Kind regards, The Solar Victoria Team



For more information, visit solar.vic.gov.au/zero-emissions-vehicle-subsidy