

Lead the charge... install a battery

Eligible households can claim a discount on the cost of a solar battery, up to a maximum rebate of \$4,838.



Why install a solar battery?



Save up to \$640 per year on your energy bills
(based on a typical household)



Save up to \$4,838 upfront on your battery system



Help create 5,500 solar industry jobs



Tackle climate change

About the battery rebate

The Solar Homes Program is supporting eligible Victorian households to install a solar battery, by providing a point of sale discount up to a maximum of \$4,838.

Interest-free loans are not available under the solar battery rebate.

Your solar retailer will claim the rebate on your behalf and the rebate amount will be deducted from the cost of your overall system and installation. You are responsible for paying any outstanding balance directly to your solar retailer once installed.

Before you begin: Understand the program eligibility

The battery rebate pilot is targeting only **designated postcodes** throughout Victoria who have existing solar panels but have not already accessed a solar rebate.

For an area to be considered a designated postcode it must:

- be a growth suburb
- have solar panels on at least 10 per cent of homes
- be an area where the electricity grid can cope with the additional power the battery will provide

Based on this criteria, we have identified the following postcodes for the initial phase of the program.

Designated postcodes

3048	3038	3059	3064	3106	3752	3754	3212
3217	3218	3226	3228	3024	3351	3377	3467
3936	3939	3941	3942	3943	3944	3977	3978

Eligibility criteria

Victorians are eligible to receive a battery rebate if they meet all the following criteria:

- the property sits within a designated postcode and already has solar PV panels installed with a capacity equal to or greater than 5kW
- they are the owner-occupier of the property where the system is being installed
- the combined household taxable income of all owners is less than \$180,000 per annum (based on your Australian Tax Office Notice of Assessment)
- the property address has had no previous participation in the Solar Homes Program
- it is an existing property, valued at under \$3 million
- the property owner/s agree to install an energy storage solution listed on Solar Victoria's Approved Battery List
- does not have an existing energy storage system
- the owner/s is willing to receive information from their Distribution Network Service Provider about participating in battery trials to maximise the value households get from their battery
- owner/s agree to receive a free safety inspection and/or audit under the Solar Victoria Audit Program if selected

Once you're confident that your property fits the eligibility criteria, you should start researching solar retailers who are authorised to participate in the Program and can meet your energy needs.

Batteries installed before 1 July 2019 are not eligible for a rebate.

How to apply

Step 1: Inform yourself

Before you sign a contract for solar, you should be sure that you understand the rebate process and eligibility criteria.

Once you have researched and identified the authorised solar retailer you want to use, contact them to obtain a quote.

Step 2: Get a written quote from an authorised solar retailer

Your authorised solar retailer will need to provide you with a written quote that contains the information you need to make an informed decision. They will also upload your quote into the Solar Victoria Portal (the Portal) which will enable you to start the online eligibility process. You will receive an email notification from the Portal informing you that your quote has been uploaded.

Applicants must be aware that the retailer may be obliged to obtain a battery pre-approval before they can upload a quote and complete the Provider Statement on the Solar Victoria Portal and this may take some time.

Solar Victoria does not recommend signing a quote acceptance or paying a deposit prior to receiving your rebate eligibility confirmation. As a minimum you should confirm with your retailer that any deposit is fully refundable.

Step 3: Get your eligibility number and QR code

As the customer, you will need to apply for eligibility via the Solar Victoria Portal. **Your solar retailer cannot apply for an eligibility number on your behalf.**

Rebates are released on the 1st of each month and the Portal is opened to consumers who have had a quote uploaded. You can access your quote via the notification email from the Portal.

Once you have accessed the Portal, you can select the quote provided to us by your retailer and use that as the starting point to assess your eligibility.

Once you are confirmed as eligible, Solar Victoria will provide you with a unique eligibility number and QR code that must be scanned by your installer in order to proceed with your installation. Without this eligibility number and QR code, the installation cannot proceed.

Documentation required to prove eligibility

You will need to provide proof of income and property ownership when you apply via the Solar Victoria Portal, so be sure that you have your paperwork handy when you're ready to apply.

We require evidence of property ownership. This is provided via your local council rates notice.

We require proof of income documentation for each person named as an owner on your local council rates notice. For instance, if there is more than one owner of the property, we require proof of income for all listed owners. If there is more than one listed owner, you will need to provide proof of income documents for each person from the same financial year.

For a list of accepted proof of income documents visit www.solar.vic.gov.au/how-to-apply

If you didn't receive a taxable income, we still need you to complete a signed Statutory Declaration that states your income amount (e.g. \$0) for the financial year.

Contact us

You can find more information on the program at www.solar.vic.gov.au or you can call us on 1300 376 393 (during business hours) if you'd prefer to talk to our Customer Service team.

If you'd like to speak to us in your language you can access free phone translation services by calling the National Translating and Interpreting Service on 131 450.

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