

Solar Hot Water Rebate Provider Statement

This form must be completed by the Solar Hot Water Provider (retailer or installer / sole provider) and provided to the applicant (primary homeowner) to submit as part of the applicant's eligibility check for a Solar Hot Water rebate. **This form is a declaration that the Solar Hot Water Provider will install a quality solar hot water system for the applicant that meets the eligibility requirements of the Solar Hot Water rebate.**

Solar hot water provider details

Name of legal entity

ABN

Trading name (if different from above)

Street address 1

Street address 2

Suburb

State Postcode

Contact name

Contact number (BH)

Email address

Is the street address the same as the business postal address?

Yes No

Postal street address 1

Postal street address 2

State Postcode

Applicant details (primary home owner)

First name

Last name

Address (unit/floor)

Street address

Suburb

State Postcode

Does the installation address have an existing PV system with capacity greater than 2.5kW?

Yes No

Confirm the main power source for the existing hot water system to be replaced:

Electric storage	Electric instantaneous
Gas storage	Gas instantaneous
LPG	Solid fuel
Electric boosted solar	Gas boosted solar
Heat pump	

Solar hot water provider statement

Safety, compliance and the integrity of the Solar Homes program is of the highest priority for Solar Victoria. We will conduct regular auditing of compliance requirements and installations to ensure the integrity of the program and safety of installers and householders is achieved.

By providing this statement, you agree as the Solar Hot Water Provider that the installation to be completed at the applicant's address stated on this form, will:

- Be conducted by an appropriately licensed plumber.
- If prescribed electrical work is required, it will be conducted by an electrician that holds a current unrestricted Class A Electrical Licence. If non-prescribed electrical work is required, it will be conducted by an installer that holds an unrestricted electrical licence or an individual with a restricted electrical workers licence. All licences must be registered with Energy Safe Victoria (ESV), or an equivalent Australian Interstate Licence with mutual recognition by ESV.

Yes No No electrical work required

Note: Please refer to ESV to ensure if the electrical work is prescribed or non-prescribed (www.esv.vic.gov.au/licensing-coes/electrical-licences/restricted-electrical-workers-licence/)

- Be conducted by an installer that has no prosecutions registered with Worksafe Victoria or an equivalent authority in Australia in the past 3 years.

Yes No

- Be conducted by an installer that ensures safe work methods and fall prevention measures are in place as per the Occupational Health and Safety Regulations 2017 (S.R. No. 22/17) and otherwise ensures all other applicable occupational health and safety laws and requirements are complied with.

Yes No

- Have products that are on both the Clean Energy Regulator List of Registered Solar Hot Water Heaters, and on the Victorian Essential Services Commission Registered Products List

Yes No

- Have installation completed by the installer and have a date certified on the Plumbing Certificate of Compliance and the CES prescribed or non-prescribed.

Yes No

- Provide a minimum of 5 years' warranty on all major components

Yes No

- Ensure that the volumetric storage capacity of the installed heater is appropriate for the premises at which the heater is to be installed and the purposes for which the heater, and the hot water produced by the heater, are to be used.

Yes No

- Ensure that the installed system replaces a previous system that is at least three years old, unless faulty or out of warranty as assessed by a licensed plumber.

Yes No

- If a home is connected to reticulated natural gas, connect only gas-boosted solar units unless a home has an existing PV system greater than 2.5 kW already installed; then any of electric-boosted solar, heat pump, or gas-boosted solar will be supported.

Yes No

- Do you agree as the Solar Hot Water Provider to provide all the required installation documentation to the applicant post installation?

Yes No

This being:

- Plumbing Certificate of Compliance
- Certificate of Electrical Safety (if electrical installation work is required)
- Receipt including total cost of system installation, any discounts and rebates applied (e.g. STCs and VEECs), and the amount paid in full by the customer.
- A VEEC Assignment Form
- An STC Assignment Form

I declare as the Solar Hot Water Provider that:

- The information I have given is correct.
- Giving false or misleading information will render the applicant ineligible for the rebate or liable to reimburse Solar Victoria for the amount of rebated paid.
- I need to inform Solar Victoria of any changes to the information provided in this form as soon as the change occurs.
- I have read and accept the **Privacy Statement**
- I have read and accept the **Terms and Conditions**

Solar Hot Water Provider signature:

Print name:

Once you have completed this form, please submit it with your Applicant Eligibility Form.

! Scam Watch: Home owners applying for a Solar Homes rebate are not required to provide home ownership or income details to their Solar Hot Water Provider. If you are asked for this information, please report this activity to Consumer Affairs Victoria at consumer.vic.gov.au/contact-us or 1300 55 81 81.

1300 363 744 / solar.vic.gov.au

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Privacy Statement

Sustainability Victoria collects, uses and discloses personal information for the purpose of administering Solar Victoria's Solar Homes Package including the Solar Panel Rebate and the Solar Hot Water Rebate and may not be able to do so without this information. We will handle personal information in accordance with the *Privacy and Data Protection Act 2014* and our Privacy Statement, available from www.sustainability.vic.gov.au/privacy. We may disclose personal information to other agencies and third parties for verification, reporting, inspection or auditing purposes and we may contact you to seek your feedback on the rebate program or to discuss other energy initiatives. If you have any questions relating to the Privacy Statement or wish to seek access to the personal information which we hold about you, please contact us in writing addressed to: privacy@sustainability.vic.gov.au

Terms and Conditions

As the Solar Hot Water Provider, you are responsible for ensuring that the information you provide is accurate and complete, as this will affect the applicant's eligibility. The purpose of the Solar Hot Water Provider Statement is to assess the eligibility of the installation. A signed and dated Solar Hot Water Provider Statement is required to be provided to the applicant to qualify for and claim a rebate. You must not use the Solar Hot Water Provider Statement for any other purpose.

Application and amendment of these terms and conditions

Rebate eligibility is governed by these terms and conditions. By completing this Solar Hot Water Provider Statement, you agree to be bound by and abide by these terms and conditions. Sustainability Victoria reserves the right to amend these terms and conditions at any time.

Reliance on the Solar Hot Water Provider Statement

The applicant will rely on this Solar Hot Water Provider Statement to qualify for a rebate. Sustainability Victoria reserves the right to contact other government agencies and third parties to verify the information contained in the Solar Hot Water Provider Statement. If you provide false or misleading information, we may refuse to accept any further Solar Hot Water Provider Statements from you, report you to the Clean Energy Council or take such other action as we consider reasonable.

Exclusions and limitations of liability

To the extent permitted by law, we will have no liability to you for any direct or indirect loss including any personal injury or property damage, economic loss, loss of contract, loss of profit or revenue, loss of opportunity, loss of production, production stoppage, loss of data or other loss, harm, damage, cost or expense (including legal fees), and whether arising under any indemnity, statute, in tort (for negligence or otherwise), or on any other basis in law or equity.

Governing law

Any disputes in connection with this form and these terms and conditions will be governed by the laws of Victoria and you submit to the exclusive jurisdiction of courts in Victoria.